**EXPEDITED PROCEDURE - EXAMINING GROUP 2165** 

<u>7N 10/047,446</u>

## PATENT

Entered/WRCE 5-7-07 DWywtt

5-11-5

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Serial No.: Filed: Title: Examiner: Nevcen Abel-Jalil Group Art Unit: 2165 Docket No.: 1546.015US1

EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR CUSTOMER RELATIONSHIP MANAGEMENT (CRM) OR OTHER APPLICATIONS

## AMENDMENT & RESPONSE UNDER 37 C.F.R. 1.116

Mail Stop AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Max Copperman et al.

10/047,446

January 14, 2002

In response to the Final Office Action dated February 6, 2007, please amend the application as follows: